

## Instagram Frequently Asked Questions

### How can I or my teen report abusive behavior or inappropriate/offensive material?

We ask that all people follow our [Community Guidelines](#) and [Terms of Use](#). If your teen encounters someone on Instagram who's not following these guidelines or Terms, they can report that person's posts directly from Instagram.

People can report abusive behavior or posts with our [built-in reporting](#). This includes nude photos, abuse and excessive spam. Reporting is totally anonymous. No information about the reporter is sent to the person whose account or photo has been reported.

To report a photo:

1. Tap **⋮** (iPhone and Windows Phone) or **⋮** (Android) above the photo you'd like to report and then tap **Report Inappropriate**.

To report a comment:

1. Tap **Comment** above the image, swipe left on the comment you'd like to report, tap **!** and then choose **Spam or Scam** or **Abusive Content**.

Please also talk to your kids and educate them about internet safety. If they're experiencing abuse from other people on Instagram, ask them to use [blocking](#) and our [privacy setting](#).

There are also lots of great online resources with more information for parents on bullying:

- [connectsafely.org](http://connectsafely.org)
- [stopbullyingnow.hrsa.gov](http://stopbullyingnow.hrsa.gov)
- [ncpc.org/cyberbullying](http://ncpc.org/cyberbullying)
- [cyberbullying.us](http://cyberbullying.us)

It's important to note that if your teen is a victim of abusive behavior on our service, we're unable to provide non-public information (like the offending person's email address) without a search warrant or subpoena from law enforcement. If there's an emergency, we would suggest contacting your local police department. Get more information about [law enforcement](#).

### [Reporting harassment or bullying on Instagram.](#)

If an account is established with the intent of bullying or harassing another person or if a photo or comment is intended to bully or harass someone, please [report it](#). You can also learn what to do if you think someone is [pretending to be you or someone else](#) on Instagram.

Once you've reported the abuse, consider [blocking the person](#).

Learn how to [report other accounts or posts](#) that don't follow our [Community Guidelines](#).

## Security

### Can I have access to my teen's account?

We appreciate your concern for your child's use of our app, but unfortunately we can't give you access to the account or take any action on the account at your request. We're generally forbidden by privacy laws against giving unauthorized access to someone who isn't an account holder.

Please note that all users ages 13 and older are considered authorized account holders and are included in the scope of this policy.

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### Can I prevent my child from downloading Instagram?

We encourage parents to exercise any discretion they can on their own phones and in overseeing their child's internet use. You might consider using the parental control tools available on the [Apple App Store](#) or [Google Play Store](#).

You can also use your preferred search engine to find parental controls for your phone's app store. If you'd like to uninstall Instagram your phone, you can follow these steps for uninstalling from [Android](#) and [Apple iOS phones](#).